



Professional Development Institute
Creating a Culture of Civility and Responsibility
April 20, 2012

UW – Stevens Point: University Center
340 Dreyfus
Stevens Point, WI 54481

9:30 a.m. **REGISTRATION/CONTINENTAL BREAKFAST**
Location: Alumni Room

10:00 a.m. **OPENING KEYNOTE: The Development of a University and Community Civility Initiative**

Location: Alumni Room

Dr. Karen Heikel, Asst. Vice Chancellor for the Division of Lifelong Learning and Community Engagement
University of Wisconsin – Oshkosh

Oshkosh Civility Project Core Team Member

Oshkosh's reputation for hospitality, warmth and friendliness serves as a strong foundation of competitive strength and advantage that can be enhanced by taking efforts to help build upon that distinctiveness.

Dr. Heikel will describe the development and significance of the approach to civility and the model that has been used both on the University of Wisconsin Oshkosh campus and through grass roots community efforts. The model, "Speak Your Peace," was not a campaign to end disagreements, but rather an effort to improve communication by reminding the community of the basic principles of respect that should guide interaction. Civility is a form of goodness; it is gracious goodness.

- Civility is not just an attitude of being benevolent and thoughtful when relating to others.
- Civility also entails an active interest in the well-being of our communities; in fact, the defining characteristic is its ties to *city* and *society*. [The word derives from the Latin *civitas*, which means "city," especially in the sense of civic community.]

11:00 a.m. **BREAK**

11:15 a.m. **PROGRAM SESSION I**

Digging Deeper into the Nine Principles of Civility

Location: Rm-376

Dr. Karen Heikel, Asst. Vice Chancellor for the Division of Lifelong Learning and Community Engagement
University of Wisconsin – Oshkosh

Participants will have the opportunity to delve deeper into civility principles and explore what they actually know or think about the topic. Small groups will discuss what civility means to them and engage in discussions about the 9 principles. Example: Listen – people want someone to listen to them. In a culture that glorifies indulgent self-expression, we may find it difficult to attend patiently to the words of others. What steps could be taken to encourage a culture of listening in the workplace?

Action Matters**Location: Rm-378**

Mike Altekruise, Ph.D.

University of Wisconsin - Oshkosh

Research and experience shows us that anti-bullying programs are fairly ineffective when the focus is on the bullies (who are also 99% of the time victims themselves) or the victims. The real impact comes from when a community does not tolerate harassment, bullying, discrimination, or a hostile environment. Action Matters prompts students to learn how to share responsibility and taking individual leadership to change the environment. In the presentation, we demonstrate the consequences of inaction and then we go over steps of how to respond to incidences where a person can help out another person. The objectives for the presentation are to: 1) Find out what the Bystander Effect is and how when we stand by and do nothing the consequences are not just to the person hurt, but to ourselves; 2) Teach how to take action in a responsible and safe way. The Action Matters presentation was taken from a program developed by the University of Arizona called "Step Up!" They gave permission to campuses to revise and use the program as a bystander intervention program.

Safe Space**Location: Rm-374**

Teresa O'Halloran, J.D., Assistant to the Chancellor for Affirmative Action

Jory Catalpa, Safe Space Leader/Student

Quay Catalpa, Safe Space Leader/Student

University of Wisconsin - Eau Claire

This presentation will focus on UW-Eau Claire's experience in developing and implementing a Safe Space Program, a training in Lesbian, Gay, Bisexual, Transgender issues in an effort to foster a bias-free learning and working environment. The presentation will include an abbreviated version of the training, and a discussion of UW-Eau Claire's experience in setting up, funding, and sustaining the program.

12:15 p.m.

LUNCH/COMMISSION CHAIR MEETINGS**Location: Alumni Room**

1:15 p.m.

PROGRAM SESSION II

Please see above for a full description of the breakout session for this time period that interests you.

Digging Deeper into the Nine Principles of Civility**Location: 376**

Dr. Karen Heikel, Asst. Vice Chancellor for the Division of Lifelong Learning and Community Engagement

*University of Wisconsin - Oshkosh***Action Matters****Location: 378**

Mike Altekruise, Ph.D.

*University of Wisconsin - Oshkosh***Safe Space breakout session****Location: 374**

Teresa O'Halloran, J.D., Assistant to the Chancellor for Affirmative Action

Jory Catalpa, Safe Space Leader/Student
Quay Catalpa, Safe Space Leader/Student
University of Wisconsin - Eau Claire

2:15 p.m.

Debriefing

Location: Alumni Room

Mike Altekruise, Ph.D.

University of Wisconsin - Oshkosh

3:00 p.m.

Matt Suwalski, President

WCPA